

“HP ki warranty Khushiyon ki Guarantee”



Now additional 2 Years Onsite warranty

is ~~3500/-~~

just **Rs.1699/-**

www.hpshopping.in/desktopwarranty



*Terms & Conditions apply. On select HP Consumer Desktop & AIO Models.



Additional 2 year Onsite Warranty

- Select HP Consumer desktops come with 1 year default onsite warranty. This offer is for additional 2 years onsite warranty. So customers will get total 3 years onsite warranty.
- The warranty certificate will be emailed to customer's registered email id. There will be no hard copy of the same. Customers need to carry a printout of this warranty certificate and invoice copy to HP authorized service centers.
- This offer not applicable on Hard bundle 3 Years warranty models

Terms & Conditions



- Only the HP product models eligible, will be considered under this offer. Please check with your retailer on the validity of the offer on your purchase. HP will not be responsible for any miscommunication in this regard.
- The serial number of the Desktop and the Redemption Code you get on registering at this link will be used to check validity of the offer on the Desktop.
- The customer has to register at www.hpshopping.in/desktopwarranty by 1st February, 2016 and all documents have to reach Solutions (a division of TLG India Pvt Ltd) by 10th February, 2016. Claim will be Rejected if these timelines are not followed.
- Please note that the claim will be processed ONLY if the Name on the invoice, identity proof and the name registered on the registration site is same. We request your attention to this point and request you to submit appropriate details to ensure timely claim approval.
- This offer is ONLY valid for end customer purchases made between 1st December, 2015 and 31st January, 2016.
- The HP product models covered under this offer are also available without this offer.
- The redemption site will ONLY be active till 1st February, 2016 (Midnight)

- All customer queries regarding the offer can be directed to desktop@redemptionsupport.com
- If the customer registers by 1st February 2016, but his/her claim documents do not reach HP Redemption Desk by 10th February, 2015, the customer will be ineligible for the offer.
- Please make sure that the email id with which you register is your own id and not the shopkeeper's email id.
- The email id and mobile number should be unique for every redemption. If we get 2 or more redemptions with the same email id or mobile number, the claim will be Rejected.
- If, for some reason, customer does not redeem products while registering, the discount offer is not applicable.
- Once the order has been placed after registration and redemption process , that order can neither be cancelled nor modified.
- In case of any customer issues on redemption, all attempts will be made to ensure the validity of the redemption and resolve genuine issues.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that you may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and / or on account of the present offer.



Redemption Process

Redemption Process:

- On submitting this form, you will get a Redemption Code. Please save and use it for all future communications.
- Within 72 hours, you will receive Order Confirmation Email which will have details of your gift selection, documents need to be submitted along with net payable amount (if there any), process of documents submission (Online or Offline) and all important dates.
- There are 2 redemption processes -
 - Online
 - Offline
- Both processes are explained below and customers can choose either of the 2 processes.

Note: Customers can go for any one of the Redemption Process – Online or Offline

Redemption Process -



You need to perform the below steps on or before 10th February, 2016

- After receiving the Order Confirmation Email, go to www.redemptionsupport.com, Enter the Redemption code to go to Claim Status page.
- Click on Online Claim Submission button.
- Upload the correct documents against each of the fields mentioned
 - Attach copy of invoice
 - Attach copy of ID proof
 - Attach copy of serial no. sticker.
- On clicking Next button, you will be taken to the payment gateway. Follow the steps mentioned to make the payment.
- On successful payment, you will receive 2 emails:
 - Payment Confirmation from www.redemptionsupport.com website
 - Auto-generated Payment Confirmation from payment gateway vendor EBS
- This confirms that your documents were successfully uploaded and the payment was successfully done. Solutions (a div. of TLG India Pvt. Ltd) will then validate the documents and send an Order Approval Email within 3 working days which will contain details and timelines of gift/s delivery and steps to be followed to avail claimed gift/s. As per stated process, you will receive all your claimed item/s within 30 days after you receive Order Approval Email.

Note: Customers can go for any one of the Redemption Process – Online or Offline

Offline Redemption Process:

- Kindly ensure that all the following documents are received at our Redemption cell by 10th February, 2016, failing which claim will not be processed.
 - A copy of the purchase invoice
 - A copy of ID Proof (Identity Card)
 - Cut out (original copy) of the Barcode sticker from the cardboard packaging of the Desktop.
 - A at par Cheque/DD of payable amount towards processing and handling charges (if applicable) in favour of “TLG India Pvt Ltd.”.
 - Note: Please mention your Redemption Code on the courier/post that you will send and also over backside of Cheque/DD.
 - The documents need to be sent to the following address:
 - HP Redemption Cell,
Office No. 925, 89,
Hemkunt Chambers,
Nehru Place, New Delhi – 110019
- On receiving the documents, TLG India Pvt Ltd will validate the documents and send an Order Approval Email within 7 days which will contain details and timelines of gift/s delivery and steps to be followed to avail claimed gift/s. As per stat

ELIGIBLE MODELS

OFFER 1 : SECURITY

Option 1 : Worth Rs. 3500/-

Additional 2 Years Onsite Warranty (Total 3 Years Onsite Warranty) @ 1699/-

Desktop Warranty 2015 Offer Eligible SKUs

Part No.	Model No	Category	Offer 1
E9V22AA#ACJ	HP 18-5017in AiO PC INDIA	AIO Desktop	Yes
E9V27AA#ACJ	HP 18-5019il AiO PC INDIA	AIO Desktop	Yes
J1E37AA#ACJ	HP 18-5120in AiO PC INDIA	AIO Desktop	Yes
J1F06AA#ACJ	HP 18-5200in AiO PC INDIA	AIO Desktop	Yes
J1F07AA#ACJ	HP 18-5201ix AiO PC INDIA	AIO Desktop	Yes
K5L84AA#ACJ	HP 18-5202in AiO PC INDIA	AIO Desktop	Yes
J1E85AA#ACJ	HP 20-2110in AiO PC INDIA	AIO Desktop	Yes
K5N45AA#ACJ	HP 20-2312in AiO PC INDIA	AIO Desktop	Yes
J1E86AA#ACJ	HP 20-2115il AiO PC INDIA	AIO Desktop	Yes
M7L16AA#ACJ	HP 20-r014in AIO PC INDIA	AIO Desktop	Yes
M7L17AA#ACJ	HP 20-r015in AIO PC INDIA	AIO Desktop	Yes
M1Q26AA#ACJ	HP 20-r010il AIO PC INDIA	AIO Desktop	Yes
M1Q27AA#ACJ	HP 20-r010in AIO PC INDIA	AIO Desktop	Yes
M7L43AA#ACJ	HP 20-r016il AIO PC INDIA	AIO Desktop	Yes
N4Q11AA#ACJ	HP 20-e010in AIO PC INDIA	AIO Desktop	Yes
N4Q45AA#ACJ	HP 20-e012in AIO PC INDIA	AIO Desktop	Yes
N4Q12AA#ACJ	HP 20-e011il AIO PC INDIA	AIO Desktop	Yes

Part No.	Model No	Category	Offer 1
N4Q46AA#ACJ	HP 20-e013il AIO PC INDIA	AIO Desktop	Yes
N4R57AA#ACJ	HP 20-e040in AIO PC INDIA	AIO Desktop	Yes
N4T02AA#ACJ	HP 20-e015il AIO PC INDIA	AIO Desktop	Yes
P4L98AA#ACJ	HP 20-e016in AIO PC INDIA	AIO Desktop	Yes
N4R56AA#ACJ	HP 20-r143in AiO PC INDIA	AIO Desktop	Yes
K5M97AA#ACJ	HP Pav Mini 300-010in DT PC INDIA	Tower Desktop	Yes
M1Q54AA#ACJ	HP Slimline 450-010il DT PC INDIA	Tower Desktop	Yes
M1Q55AA#ACJ	HP Slimline 450-011in DT PC INDIA	Tower Desktop	Yes
M1Q56AA#ACJ	HP Slimline 450-a12il DT PC INDIA	Tower Desktop	Yes
M1Q57AA#ACJ	HP Slimline 450-a13in DT PC INDIA	Tower Desktop	Yes
M1Q58AA#ACJ	HP Slimline 450-a14il DT PC INDIA	Tower Desktop	Yes
N4R07AA#ACJ	HP Slimline 455-001in DT PC INDIA	Tower Desktop	Yes
N4R08AA#ACJ	HP Slimline 455-002il DT PC INDIA	Tower Desktop	Yes
M7L65AA#ACJ	HP Slimline 450-a16il DT PC INDIA	Tower Desktop	Yes
N4S51AA#ACJ	HP Slimline 450-112in DT PC INDIA	Tower Desktop	Yes



Thank You

